

VOL 5 NO. 1

FEBRUARY 2005



Surprise

PROGRESS

ALL ABOUT SPRING
Training
Elections
EGG-stravaganza



Building a City Beyond Expectations

contact us

CITY COUNCIL 623.583.5899

Joan Shafer, Mayor
Danny Arismendez, Vice Mayor
Thomas Allen
Martha Bails
Cliff Elkins
Joe Johnson
Gary "Doc" Sullivan

CITY MANAGER 623.583.1080 Jim Rumpeltes

PLANNING & ZONING COMMISSION 623.583.1088

Ken Senft, Chairman
Janelle Blair
Bob Gonzales
Daniel Morris
Randy Nachtigall
Antonio Segarra
Skip Hall

WINNER!

**3CMA Silver Circle
Award, 2004**

**3CMA Silver Circle
Award, 2003**

**3CMA Award of
Excellence, 2002**

**Surprise Progress is
published by the City of
Surprise Communications
Department and distributed
to all City residents via
mail. We hope you like our
format and content. We'd
like to hear from you about
Surprise Progress. Please
call or e-mail us.**

CITY OF SURPRISE

Communications Department
T: 623.583.4840

Dave Reuter

Communications Director

E: david.reuter@surpriseaz.com

Cover Photo: Surprise
Stadium's design affords
baseball fans plenty of
opportunities for player
autographs.

Communications Director Dave Reuter



Among the most frequently asked questions we get in the Communications Department are about the identities of new businesses coming to town. While most of the questions center on restaurants and retailers, many people just want to know what business is moving into one of the many buildings currently under construction around our City. We understand the intense interest in the City's booming commercial sector and we work hard to supply information in an accurate and timely manner.

We have developed a new service through our website that may be of interest to people wanting the latest "official" information on the City's commercial sector. The service is called Notify Me and it can be accessed through the City's website at www.surpriseaz.com. You can subscribe for the free Notify Me service by clicking on the Notify Me icon on the lower left-hand side of the homepage. You will be directed to a page that allows you to select inclusion on one or several Notify Me lists. For the commercial updates, simply click on "Upcoming Commercial Projects" and supply your e-mail address where it is requested. Click the Subscribe button and it's done.

Once you have subscribed to this list – you will be notified via e-mail whenever we update our "Upcoming Commercial Projects" document and have posted it to our website. You should receive the updates at least once a month. **Paper versions of the Upcoming Commercial Projects report are available** in the Communications Department at Surprise City Hall. I hope you find the Notify Me service helpful and informative.

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Baseball Fever

New packages and perks make Surprise's third season of Spring Training the best ever.

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Recruiting Forces

The Surprise Police Department needs several good men and women to join its growing ranks.

8

Election Facts

All the latest on Surprise's upcoming All-Mail Ballot election.

SURPRISE'S FINEST

He's only been a firefighter for three years, but Randy Frassetto's peers have chosen him Surprise's first Firefighter of the Year.



Since joining the department in December of 2001, the 27-year-old Surprise resident has helped to start the department's volunteer Honor Guard, playing bagpipes at parades, funerals and other events, and he is actively involved in various Surprise Firefighter Charities' projects. For more than a year, most of Frassetto's off-duty time has gone toward training a 16-month-old yellow Labrador to become an Urban Search and Rescue dog.

Josey Burke

Office Support Specialist



Josey Burke is a people person and it shows.

She's the cheery voice at Surprise's main 583.1000-number, and the smiling face in the main lobby of City Hall. "I got a call from a gentleman last week and he said, 'Oh my gosh, I got a live person. Thank you for answering the phone,'" said Burke who spent the last four-plus years on the front lines of the Community and Recreation Services Department before transferring to City Hall four months ago.

She routes phone calls, answers questions, gives directions, hands out helpful information and even listens to people vent their frustrations. "They're frustrated because they missed their trash pickup, or they're on a cell phone and can't find City Hall. I give them the opportunity to say what they have to say then when they calm down, I transfer them," said Burke, who believes in living by the Golden Rule.

The biggest challenge has been learning what everyone in the 600-plus organization does, so she can route calls to the appropriate person. "I don't think people realize all the different departments and people to contact," Burke said. "For example, Stacey answers business license questions, Marvin handles sales taxes, but Doug gets property tax questions."

Burke thinks every resident should have a copy of the bright yellow "Frequently Called Numbers" directory published annually by the City.* Through the years she compiled her own "City Bible," a thick three-ring binder neatly tabbed into sections. It includes everything from maps of commercial areas to school, hotel and restaurant information – even state and county services. Within seconds she can whip it out and make a copy. "A lot of people are new to the area; I give a lot of directions," said Burke, a West Valley resident for the past 10 years.

**The annual City Phone Directory was distributed to all residents in the November issue of Surprise Progress. Additional copies are available at City Hall, or by calling 623.583.4840*

EMPLOYEE SINCE:
2000

HOMETOWN:
Marietta,
Pennsylvania

FAMILY:
Married 20 years;
two teen-age sons

HOBBIES:
Crafts and cooking. "I'm told I make a mean lasagna and a mean chocolate cake."

FAVORITE THING ABOUT THE JOB:
Meeting people. There is such a variety of people out there — and some real characters.

MOST COMMON QUESTIONS:
Trash-related

CITY COUNCIL
7 p.m. on the second and fourth Thursday of the month
Feb. 10, Feb. 24, March 10,
March 24, April 14, April 28
City Hall, 12425 W. Bell Road
Info: 623.583.1098

PLANNING & ZONING COMMISSION
6 p.m. on the first and third Tuesdays of the month
City Hall Council Chambers
Feb. 15, March 1, March 15,
April 5, April 19
12425 W. Bell Road
623.875.4332



City Council and Planning and Zoning Commission meetings are broadcast live on Surprise11. Surprise11 is available to Cox Cable subscribers in Surprise and Sun City West.

Council meetings are rebroadcast several times during the week following the meeting. Broadcast times are:
8 a.m. Friday, noon Saturday,
7 p.m. Sunday, 7 p.m. Monday,
2 a.m. Wednesday

VHS tapes of meetings are available to the public for \$5 each and must be requested through the City Clerk's Office in City Hall. Info: 623.583.1098

ARTS & CULTURAL ADVISORY BOARD
623.583.5899

ECONOMIC DEVELOPMENT ADVISORY BOARD
623.875.4273

FINANCE COMMITTEE
623.875.4258

PARKS AND RECREATION ADVISORY BOARD
623.266.4500

SURPRISE REVITALIZATION ADVISORY BOARD
623.815.5495

TRANSPORTATION COMMITTEE
623.875.4246

SPECIAL NEEDS COMMISSION
623.583.5899

meeting schedule

catch baseball



...&

a sizzling spring training season

Multiple visits by the Chicago Cubs and Seattle Mariners, four night games (two with fireworks shows), a variety of new and enhanced season ticket packages **with free valet parking** highlight the third annual Spring

Training season at Surprise Stadium.

The 29-game 2005 season starts March 3. A new offering this year is the Kansas City Royals or Texas Rangers 7-pack with prices ranging from \$77 to \$119. "It's a convenient and affordable way to attend a fourth of the games for less than \$120 and you get to see some of the premiere games," said Mark Coronado, director of the Community and Recreation Services Department.

This season, packages include free valet parking, Baseball Bucks for Stadium concessions and merchandise, and a private team "meet and greet."

...in the valley's hottest facility

Surprise Stadium, that "gorgeous baseball mecca" is the best venue in the Valley to see a Spring Training game, according Phoenix New Times "Best of Phoenix 2004."

"It's a great baseball vibe in a beautiful baseball facility," according to comments published in the Sept. 30 edition of the weekly news tabloid.

Surprise Stadium, opened in 2002, is a 10,500-seat multi-use facility offering up-close-and-personal views of the major league stars from its double-decker stands to its plush, family-friendly outfield lawns.

The warm-up to Surprise's Spring Training season is the third annual Celebration of Baseball, a collection of fun, fan-friendly events including;

Feb. 11 - 13: The third annual *Coca Cola Classic College Baseball Tournament*, featuring Arizona State, Gonzaga, South Alabama and the University of Oklahoma. Tickets are available at the Stadium Ticket Office, 15960 N. Bullard Ave., at www.ticketmaster.com or by calling 480.784.4444.

Feb. 22: "Welcome Back" Breakfast for the Kansas City Royals and Texas Rangers. Call 623.266.4500 for details and invitation.

Feb. 26: *Fan Fest*, a free event offering fans an up-close look at their hometown teams. The day includes Royals and Rangers practice sessions, interactive games and opportunities for player autographs.

Feb 27: Retired National and American League favorites suit up for a fun-filled afternoon of baseball in the less-than-serious *Legends Game* sponsored by the Major League Baseball Players Alumni Association.

fever in february...

get your tickets

In person: Surprise Stadium Ticket Office, 15960 N. Bullard Ave. or Ticketmaster outlets at Robinson-May, Tower Records, Fry's Marketplace and Warehouse Records

On-line: www.ticketmaster.com

By phone: 480.784.4444 or 520.321.1000.

Individual tickets range from \$17 for the upper or lower dugout to \$6 for a seat on the grassy berm. Ask about group discounts, half-price games or other special promotions.

Season tickets

\$77 to \$119 for 7-pack of Kansas City Royals or Texas Rangers games

\$154 to \$238 for 14 Texas Rangers games

\$165 to \$255 for 15 Kansas City Royals games

\$319 to \$493 for the 29-game Surprise Stadium series

Dollar Days*

March 4, 5, 24 and 31

Enjoy \$1 hot dogs, sodas and peanuts

Fireworks*

March 25 and 27

* Check surpriseaz.com for details on these and other promotional days.

SEE THE SPRING
TRAINING 2005
SCHEDULE AT
SURPRISEAZ.
COM

Police Step Up Recruiting Efforts

The Surprise Police Department is already offering the highest starting pay in the Valley; now **with more than 10 slots left to fill this year and a dozen or more next year**, the department has redoubled recruiting efforts by streamlining the application process and conducting monthly tests.

"There are approximately 600 openings across the Valley for officers; Phoenix alone needs 200," said Officer Marci Darrow, department spokeswoman and recruiter. "We're all pulling from the same pool and we're all wanting to get the best candidates."

In January, out of the 50 applicants that showed up for the physical and written tests, 32 moved on to background interview and investigation, psychological evaluation and polygraph test. An additional step – the oral interview board – has been eliminated. "We feel like the 1 1/2 to 2-hour background interview gives us a good opportunity to get to know the candidate," she said.

Still, she expects only a handful to make the grade. That's the reason for going from testing every other month to every month. "With the growth of the City, we weren't pulling enough people to fill the slots," she said.

It's that growth, Darrow said, that gives Surprise an edge over other cities. "There's incredible opportunity for advancement, to work in specialties, and to play a significant role in the progress of the Department and the City." **The starting salary of \$42,549 plus benefits, helps** too.

The Surprise Police Department is in the process of moving to a 20,000-square-foot modular facility near Litchfield and Greenway roads in Surprise Center. A Public Safety Building, with approximately 40,000-square-feet for the Police Department, is expected to be completed by early 2007. It will also include courts, fire administration and a Surprise11 television studio.

How to apply

Pick up an application from Surprise's Human Resources Department, 12425 W. Bell Road or download it from the website, www.surpriseaz.com. Return the application to Human Resources by the date specified (usually eight days prior to testing.) For more information on minimum requirements and disqualifications, visit the website, www.surpriseaz.com and click on City Departments, Police, Recruiting, or call Human Resources at 623.875.4272.



Physical and written tests are scheduled for Feb. 12, March 19, April 16, May 14, June 18 and July 9.

March 26, 6 pm

Surprise's Spring EGG-Stravaganza is going "glow in the dark" this year. Eager hunters, from toddlers to 10-year-olds, are invited to join the search for more than 30,000 candy and toy-filled, glow-in-the-dark plastic eggs **March 26** at Surprise Stadium, 15850 N. Bullard Ave. **Gates open at 6 p.m.**

The free event, sponsored by the Surprise Community and Recreation Services Department, will also include photo opportunities with Mr. And Mrs. Bunny, crafts and performances by members of Surprise's special interest classes. Food and beverages will be available for purchase.

Children participating in the hunt should bring baskets or bags to hold treats and eggs. The hunt will be conducted by age groups.



EGG-Stravaganza to GLOW

upcoming events



BABY SHOTS

Immunizations by Surprise firefighters

Time: 9 a.m. – 1 p.m. Feb. 12, April 9

Location: 15616 N. Hollyhock St.
(in front of Station 301)

Info: 623.583.8225 or surpriseaz.com
(look under Fire Department)

SURPRISE SERENADES CONCERT SERIES

Co-sponsored by the City of Surprise, this monthly concert series features Arizona entertainers of all varieties. Admission is free for Surprise residents and Museum members.

Date: Feb. 17 – Yvonne and the Amazing Blues Wizards

Time: 7 p.m.

Location: West Valley Art Museum,
17420 N. Avenue of the Arts

Info: 623.972.0635

GROUNDBREAKING – FIRE STATION 301

Time: 10:30 a.m. Feb. 26

Location: Vacant lot behind City Hall, 12425 W. Bell Road

Info: 623.583.8225



FREE DOG VACCINE CLINICS

The Surprise Police Department, in conjunction with the Arizona Humane Society, is offering free distemper and parvo vaccines for dogs.

Time: 9 a.m. – 1 p.m. Feb. 19, March 12

Location: Parking lot behind City Hall, 12425 W. Bell Road.

Info: 623.594.5644

SPRING SUPER SWAP MEET

The Surprise Senior Center Site Council sponsors this community-wide garage sale

Time: 8 a.m. – 1 p.m. April 16

Location: City Hall Courtyard, 12425 W. Bell Road

Info: 623.583.0653

STORYTELLING THEATER

Folktales, myths, ballads by Albuquerque residents Johanna and Scott Hongell-Darsee. For all ages.

Time: 10 a.m. Feb. 25

Location: Surprise Regional Library, 16089 N. Bullard Ave.

Info: 623.544.6371

**FOR SPRING
TRAINING
EVENTS, SEE
PAGES 4-5**

City NOTEBOOK

**SPRING
TRAINING
TICKET INFO:
623.594.5600**

CITY OFFICES CLOSE FOR HOLIDAY

City Hall will be closed on Monday, Feb. 21 for Presidents Day and no City services will be provided. Trash normally collected on Monday will be picked up on Wednesday instead. See the clip-and-save 2005 holiday trash collection schedule on the back page. **Info:** 623.583.0947

DEVELOP A FAMILY EMERGENCY PLAN

The Surprise Fire Department is joining the Department of Homeland Security in encouraging residents to develop a family emergency plan in case of a terrorist attack, natural disaster or other emergency. Log-on to Ready.gov and look for the "Resolve to be Ready" icon to download a free family emergency plan template to help you get started.

The Surprise Fire Department has also formed a Community Emergency Response Team made up of volunteers trained to respond to their neighborhoods in the event of an emergency. **Info:** 623.815.5400

DIAL-A-RIDE ADDS A VAN

The City's Dial-A-Ride transportation service has added an additional driver and van to meet increased requests for service. Dial-a-Ride offers low-cost, curb-to-curb transportation exclusively to Surprise residents. The service is available from 7 a.m. to 5 p.m. Monday through Friday. Cost ranges from \$1 to \$1.75 each way. Rides are offered by appointment only and may be booked up to two weeks in advance by calling 623.583.1688.

BULK TRASH SCHEDULE

Through Feb. 11: Bell West Ranch, Greenway Parc, Legacy Park, Northwest Ranch, Sierra Montana, Surprise Farms, TASH, Mountain Vista Ranch

Feb. 14 - 25:
Saguaro Acres / Saguaro View, Section 10

Feb. 28 - March 11:
119th / 219th / 239th Avenue areas

April 4 - 15:
Canyon Ridge West, Coyote Lakes, Fox Hill Run, Litchfield Manor, Original Townsite, Roseview, West Point Towne Center

April 18 - 29:
Ashton Ranch, Countryside, Cotton Gin, Kingswood Parke, Mountain Gate, The Orchards, Rancho Gabriela, Sierra Verde, Stonebrook, Summerfield, Sun Village

All bulk trash collections must be scheduled in advance with the City's Public Works Department. For more information about bulk trash collections, fees and exclusions, or to schedule a pick-up, **call** 623.583.0947.

SPACES AVAILABLE FOR SUPER SWAP MEET

Rental spaces are available for Surprise's Spring Super Swap Meet, a community-wide garage sale scheduled for 8 a.m. to 1 p.m. April 16 in the Surprise City Hall Courtyard, 12425 W. Bell Road.

For \$15, residents or vendors can rent a 12-foot by 8-foot outdoor space. A refundable \$5 cleaning deposit is also required. The event is sponsored by the Surprise Senior Center Site Council and proceeds from the rental fees will go toward senior programs. **Info:** 623.583.0653

TAX HELP AVAILABLE

Get free help with your taxes and find out if you qualify for a tax credit. The Senior Center, in cooperation with American Association of Retired Persons (AARP), is offering free tax preparation services by appointment. Consultants can determine eligibility for tax credits.

By failing to file a tax return, more than 100,000 eligible **Arizona families missed out on thousands of dollars** in tax credits. Qualified, working, low-income individuals may claim these credits when filing 2004 state and federal tax returns. **Info or appointment:** 623.583.0653

GET YOUR CREDIT REPORT FREE

A new amendment to the Fair Credit Reporting Act went into effect on Dec. 1 allowing Arizona residents to obtain one free credit report every 12 months. Regular credit checks are one way to discover identity theft. Obtain your free report online at www.annualcreditreport.com or by calling 877.322.8228.



ECONOMIC DEVELOPMENT DIRECTOR ON BOARD

An Indiana man who spent the past 18 years at the helm of a non-profit economic development corporation in suburban Indianapolis has been named as Surprise's Director of Economic Development.

John Hagen, 54, served as executive director of the Anderson Corporation for Economic Development in Anderson, Indiana, where he developed programs to create new jobs and worked with companies to expand or relocate. Under his direction, the corporation's net worth grew from \$150,000 to \$1.1 million. He started work in Surprise Dec. 30 at an annual salary of \$104,000.

everything you need to know about surprise's first "all mail" ballot election

ELECTION DATES

Primary: **March 8**

General (if needed): May 17

VOTER REGISTRATION

Deadline is 5 p.m. Feb. 7.

To qualify, you must be a U.S. citizen, 18 years or older on or before March 8, and a resident of Surprise for 29 days prior to the election. Register at:

- Any Department of Motor Vehicles office
- Surprise City Clerk's office, 12425 W. Bell Road
- Maricopa County Elections Department website, www.recorder.maricopa.gov/elections.htm

Note: If you are already a registered voter at your current address in the City of Surprise, you do not need to re-register to vote in this election.

THE ISSUES

All registered voters will be able to cast a ballot on

Proposition 300. Placed on the ballot by a citizens' petition, Proposition 300 allows voters to uphold or reject the Mayor and Council's decision to rezone nearly 106 acres southwest of Cactus and Litchfield, within Luke Air Force Base's noise contours, from one home per acre to a planned area development known as Kenly Farms.

Districts, 1, 5 and 6, will elect a council representative to a four-year term expiring in June 2009. In Districts 5 and 6, candidates must receive 51 percent of the vote to win in the March 8 primary. If not, the top two vote-getters will proceed to the general election.

The candidates are:

<i>Acacia District (1):</i>	Cliff Elkins, incumbent Don Cox
<i>Palm District (5):</i>	Joe Johnson, incumbent Sharon Antes Mike Woodard
<i>Palo Verde District (6):</i>	Thomas Allen, incumbent Gwyn Foro Ken Senft

Publicity pamphlets, including a full explanation of the ballot issues and the All-Mail Ballot Election Process, were mailed out during the last week of January. If you did not receive a pamphlet, copies are available in the City Clerk's Office, or on-line at surpriseaz.com. Look under "Election News."

BALLOTS

During the first week of February, all registered voters should receive a ballot in the mail.

Completed ballots may be:

- Mailed directly to Maricopa County Elections Department in the pre-addressed envelope. Voters must affix the return postage.
- Dropped in a secured ballot box at City Hall, 12425 W. Bell Road, anytime between now and 7 p.m. March 8. City Hall is open from 8 a.m. to 5 p.m. Monday through Friday and 6 a.m. to 7 p.m. on Election Day.
- Dropped off at the Maricopa County Elections Department, 111 South Third Avenue, Suite 103 in downtown Phoenix. The department is open 8 a.m. to 5 p.m. Monday through Friday. For more information about this polling location, call the Maricopa County Elections Department at 602.506.1511.

LOST OR MISPLACED BALLOTS

Call the Maricopa County Elections Department at 602.506.1511.

VOTER FRAUD

The election will be conducted by Maricopa County. To protect against voter fraud, the Maricopa County Recorder's Office electronically scans and matches the signature on the mail-in ballot with the voter registration form on file.

INFORMATION

- Call the City Clerk's Office @ 623.583.1098, or e-mail clerk@surpriseaz.com.
- Call the Elections Hotline, 623.875.4260. It will include updated election information and, on the evening of the election, unofficial results.

give us your best shot



Your
favorite
photo of
Surprise
could be
winner.

The Surprise Arts and Cultural Advisory Board is sponsoring a contest to find photographs that best capture the people and beauty of our City. **The top photos will be published in the third edition of Surprise's photo essay book**, "Surprise, Arizona: Through Residents' Eyes," and, the winning photo, on the cover of the June issue of the City's newsletter, Surprise Progress.

Two years ago, the Communications Department began producing an annual photo essay booklet mainly as a marketing tool. It was intended to show, rather than tell, prospective businesses and residents about Arizona's fastest growing city. It also provides residents and visitors with a quality keepsake of Surprise, and chronicles the growth of the City.

The first two issues of the 16- to 20-page "Surprise, Arizona: A Photographic Essay," were aimed at capturing the beauty, diversity and amenities of the City with brief captions intended to inform and inspire. "This year, we thought it would be interesting to ask residents to show the world what they love about Surprise," said Communications Director Dave Reuter. "It seemed a natural to involve the Arts and Cultural Board to tap their artistic expertise. They are as excited about it as we are."

CATEGORIES:

1. People
2. Landscape/Nature
3. Recreation
4. Abstract
5. Arts & Culture
6. Black & White



WINNERS:

First, second and third place winners will be selected for each category. A single, overall grand-prize winner will also be selected.

CONTEST RULES:

- Deadline for submissions is 5 p.m., March 25. Mailed submissions must be postmarked no later than March 24. Photos may be dropped off at the Communications Department at Surprise City Hall, or mailed to Communications Department, Surprise City Hall, 12425 W. Bell Road, Surprise, 85374.
- Contest is open to Surprise residents only.
- All photographs must be taken within the Surprise city limits.
- Photos must be 8X10 and matted. On the back of the photo, include the photographer's name, address, telephone number, category, and a brief description of where the photo was taken. A photograph may only be submitted for one category.
- There is no limit to the number of photos submitted by one photographer.
- All winning photos become the property of the City of Surprise to be used in printed materials, on the website, and/or Surprise11.
- Photos will not be returned unless a self-addressed, stamped envelope is provided.
- Judging by the Surprise Arts and Cultural Advisory Board will take place during the week of April 4, 2005 and winners will be notified by phone. The names of winners will be posted on the City's website at www.surpriseaz.com no later than April 8.
- For further information, call the Communications Department at 623.583.4840.

CODE Talk

Jennifer O'Melia
Code Compliance Specialist
623.875.4301



**Garage sale signs
are prohibited in the
following locations:**

- Within 5 feet of a public
right-of-way**
- On any public sign, light
or telephone pole**
- Surprise Municipal Code
Section 15.24.19**

SPORT AT
...support Surprise police



Police T-shirts for adults and children are now available at the Police Department. Prices are \$12 to \$14 for adults and \$10 for children, with proceeds benefiting the department. The Department is currently located at City Hall, 12425 W. Bell Road. **Info:** 623.583.1085

coming soon

According to Surprise's Community and Economic Development Department, the following businesses are now under construction:

Restaurants: Red Robin, Carrabas, Paul Lee's Chinese Kitchen and TGI Fridays, southwest corner of Bell and Litchfield roads; Eatza Pizza, 17221 N. Litchfield Road; El Paso Barbeque, 13823 W. Bell Road.

Groceries: Fry's Marketplace, 13982 W. Waddell Road; Safeway, 13828 W. Waddell Road.

Hotels: Hampton Inn, 14783 W. Grand Ave.

Hair: Fantastic Sam's, 17119 N. Litchfield Road; Attitudes Salon & Day Spa, 13980 W. Bell Road in Kohl's Shops.

Retail: Ross Dress for Less, Surprise Marketplace, southwest corner of Bell and Grand; Jamaca Me Tan, 16846 W. Bell Road; Metropolitan Mattress, 13820 W. Bell Road

Auto: Goodyear Tire, 14087 W. Grand Ave.; Lee Myles Transmission, 14075 W. Grand Ave.

Offices: DC Canyon Health and Wellness, 15027 W. Bell Road; Remax Professionals, 15003 W. Bell Road; Dr. Scott Wilson, DDS; North American Title and Morris Law Firm, Grand Professional Plaza, on the southwest corner of Mountain View and Grand Avenue; Julifs Insurance and Financial Services, 13980 W. Bell Road in Kohl's Shops; DaVinci Dental Group, 18715 N. Reems Road.

Banks: Wells Fargo and Bank One, northwest corner of Litchfield and Waddell; Bank of America, northeast corner of Litchfield and Waddell.

Churches: Parkway Christian Church, 14787 W. Cholla; Radiant Church, 15522 W. Paradise Lane, church and pre-school.

Schools: Rancho Gabriela Elementary School, 15272 W. Gabriela Drive; Sierra Montana Elementary School, 17825 W. Sierra Montana.

now open

KOHL'S SHOPPING CENTER

northwest corner of Bell
and Litchfield roads:

NYPD Pizza

Bobbie's Home Interiors

Mustard Seed Herbarry

COMMERCE PARK

entrance off of Bell Road
and 134th Drive

Arizona Sounds & Consulting, 13260 W. Foxfire Drive

Tonermx Imaging Supplies, 13260 W. Foxfire Drive

We'll Print It, 17138 N. 134th Drive

ALBERTSON'S PLAZA SHOPS

16772 W. Bell Road

Rolfe Family Dentistry

Allstate Insurance

M&I Bank

SURPRISE MARKETPLACE

Bell Road & Grand Avenue

Barnes & Noble

VARIOUS LOCATIONS

Cobblestone Auto Spa & Market, 13811 W. Bell Road

Priest Home Improvement, 16551 N. Dysart Road

Desert Schools Federal Credit Union, (inside WalMart)

Storage One at Grand Ave., 14924 W. Yorkshire Drive

Cornerstone at Surprise Farms Assisted Living, 16437 N. 163rd Drive

Farmer's Insurance, 12133 W. Bell Road

Zeiler Chiropractic, 13927 W. Grand Ave.

Penny's Barber Styling, 13065 W. Grand Ave.

Cornerstone at Surprise Farms (Assisted Living), 16437 N. 169th Drive

SURPRISE Senior Center

15832 N. Hollyhock St.
8 a.m. – 5 p.m. Monday through Friday

For ages 60 and better
\$10 annual membership
Info: 623.583.0653

Jobs!

Title V Senior Employment Program...

If you are 55 or older and low income, you may qualify for this paid on-the-job training program.
Info: 623.583.0653

Mediation services now available

Surprise graduated its first class of mediators this week in a free program aimed at settling disputes between neighbors, homeowner associations and their residents, employers and employees and even civil cases.

A mediator acts as an impartial third party to facilitate discussion between disputing parties and helps them to arrive at a mutually satisfying solution. "The key is that the parties come up with their own solutions; not a judge, jury or arbitrator," said Project Coordinator Ruby Sitea, a retired lawyer and educator. "Most disputes are settled in one two-hour session without the expense and delay of formal investigation and litigation."

If you are engaged in a dispute and think you might benefit from mediation, or if you're interested in attending the next mediation class, call 623.815.5490

Other **volunteer opportunities** are available in departments throughout the City including the Senior Center, Social Services, Fire and Police Departments or Community and Recreation Services. **Info:** 623.583.0653

New spring classes:

One Stroke Painting – Paint like an artist in two sessions

Bridge Lessons for beginners

Tai Chi – balance your mind and body

Feel Good – This free senior exercise program may be performed from a sitting or standing position

Line Dancing – Boot Scoot and all the favorites

Upcoming Trips:

World Wildlife Zoo, Organ Stop Pizza, Imax, Turf Paradise, Guys and Dolls, Phantom of the Opera.

Special Programs

AARP Tax Aide

Trained tax counselors are available, at no charge, to help file tax returns.

For an appointment, call 623.583.0653.

AARP Driver's Training

\$10 fee covers two 4-hour sessions.
To register, call 623.546.7143

Medicare Rx Benefit Enrollments

Feb. 15 and 22 by appointment .
To register, call 623.583.0653

Sun Health's Memory Fitness

Presented by Sun Health
10 a.m. Feb. 9.
To register, call 623.876.5432

Safeguard Your Emotional Health

Presented by ElderVention
10 a.m. Feb. 28



Monday/Thursday Regular Collection

Presidents Day, Monday, Feb. 21

Collection will be:
Wednesday, Feb. 23
Thursday, Feb. 24

Memorial Day, Monday, May 30

Collection will be:
Wednesday, June 1
Thursday, June 2

Independence Day, Monday, July 4

Collection will be:
Wednesday, July 6
Thursday, July 7

Labor Day, Monday, Sept. 5

Collection will be:
Wednesday, Sept. 7
Thursday, Sept. 8

Columbus Day, Monday, Oct. 10

Collection will be:
Wednesday, Oct. 12
Thursday, Oct. 13

Veterans Day, Friday, Nov. 11

Collection will be:
Monday, Nov. 7
Thursday, Nov. 10

Thanksgiving, Thursday, Nov. 24 & Friday, Nov. 25

Collection will be:
Monday, Nov. 21
There will be no recycling collection this week

Christmas, Monday, Dec. 26

Collection will be:
Wednesday, Dec. 28
Thursday, Dec. 29

New Year's Day, Monday, Jan. 2, 2006

Collection will be:
Wednesday, Jan. 4
Thursday, Jan. 5

Tuesday/Friday Regular Collection

Presidents Day, Monday, Feb. 21

Collection will be:
Tuesday, Feb. 22
Friday, Feb. 25

Memorial Day, Monday, May 30

Collection will be:
Tuesday, May 31
Friday, June 3

Independence Day, Monday, July 4

Collection will be:
Tuesday, July 5
Friday, July 8

Labor Day, Monday, Sept. 5

Collection will be:
Tuesday, Sept. 6
Friday, Sept. 9

Columbus Day, Monday, Oct. 10

Collection will be:
Tuesday, Oct. 11
Friday, Oct. 14

Veterans Day, Friday, Nov. 11

Collection will be:
Tuesday, Nov. 8
Wednesday, Nov. 9

Thanksgiving, Thursday, Nov. 24 & Friday, Nov. 25

Collection will be:
Tuesday, Nov. 22
There will be no recycling collection this week

Christmas, Monday, Dec. 26

Collection will be:
Tuesday, Dec. 27
Friday, Dec. 30

New Year's Day, Monday, Jan. 2, 2006

Collection will be:
Tuesday, Jan. 3
Friday, Jan. 6



Beyond Expectations

12425 W. Bell Road
Surprise, AZ 85374

PRSRT STD
US POSTAGE PAID
SUN CITY, AZ
PERMIT #22

POSTAL PATRON